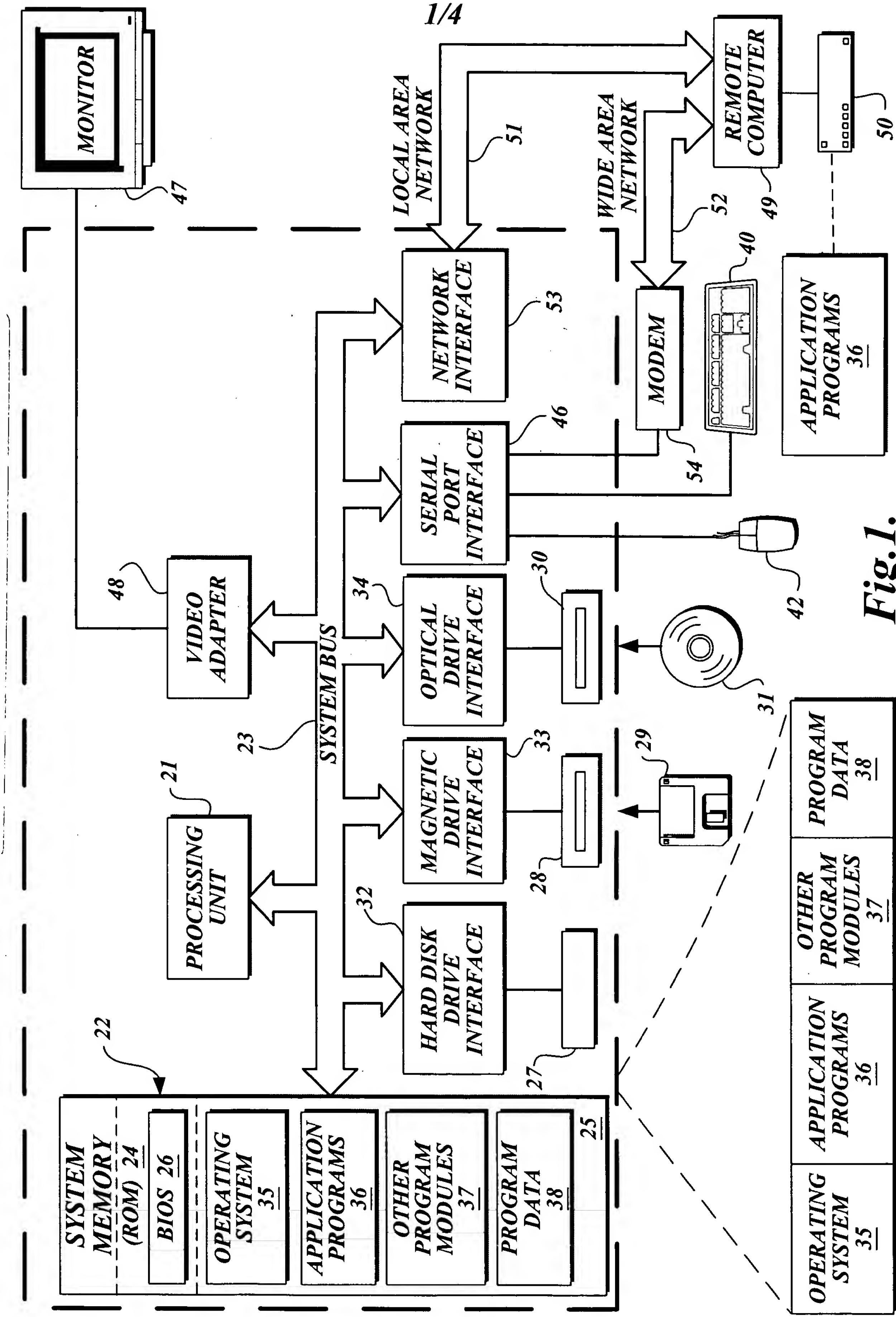
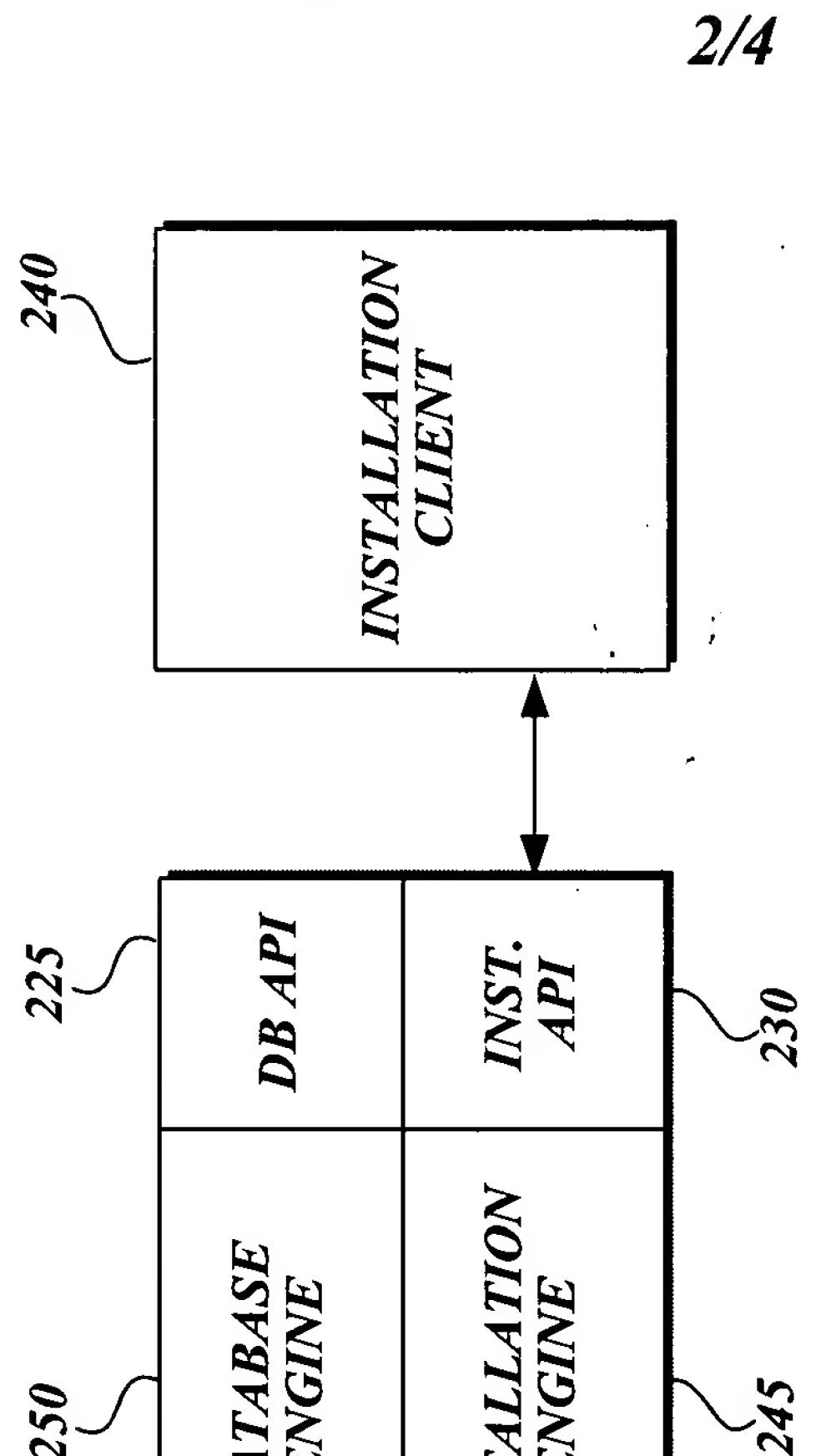


Title: SOFTWARE INSTALLATION AND VALIDATION  
USING CUSTOMER ACTIONS

Inventors: J. C. Delo  
Application No.: 09/994,254  
Docket No.: MSFT118285

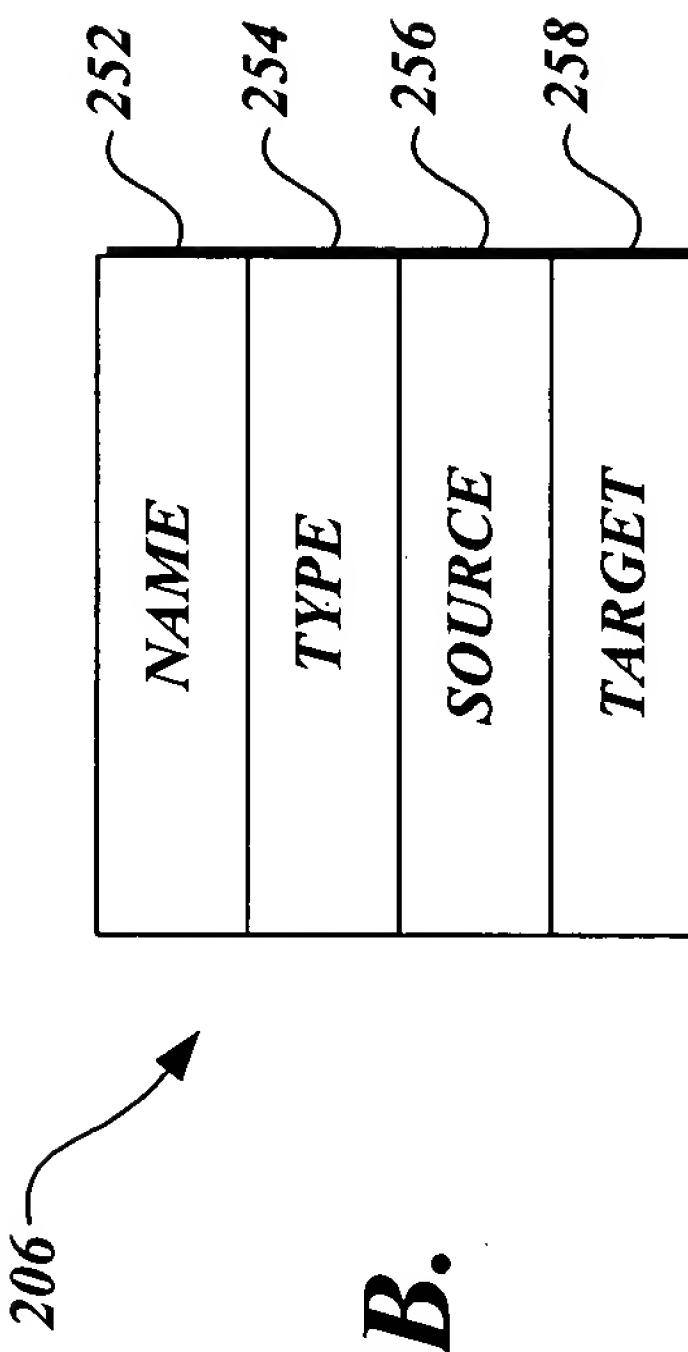


**Fig. 2A.**



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**Fig. 2B.**



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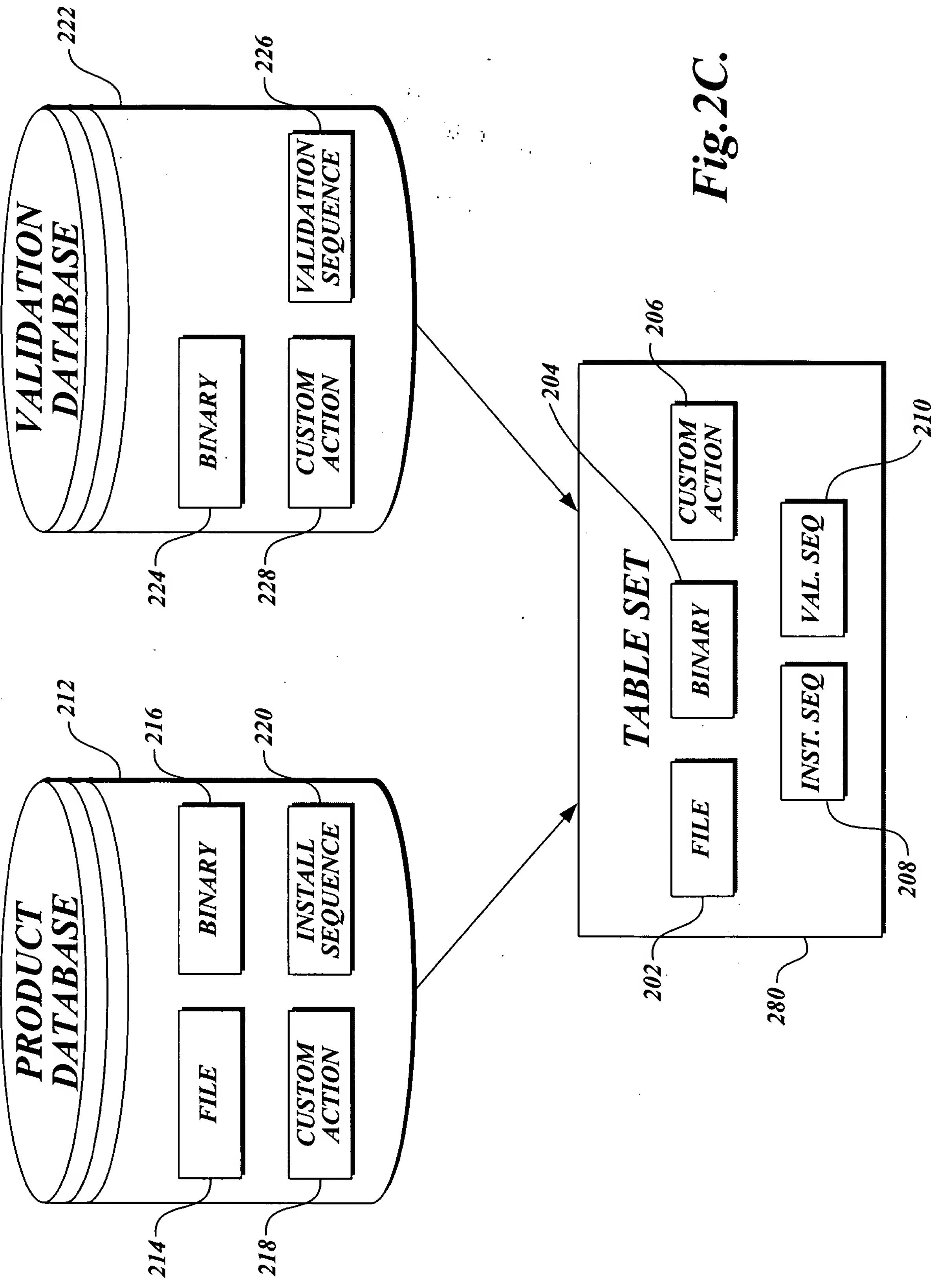
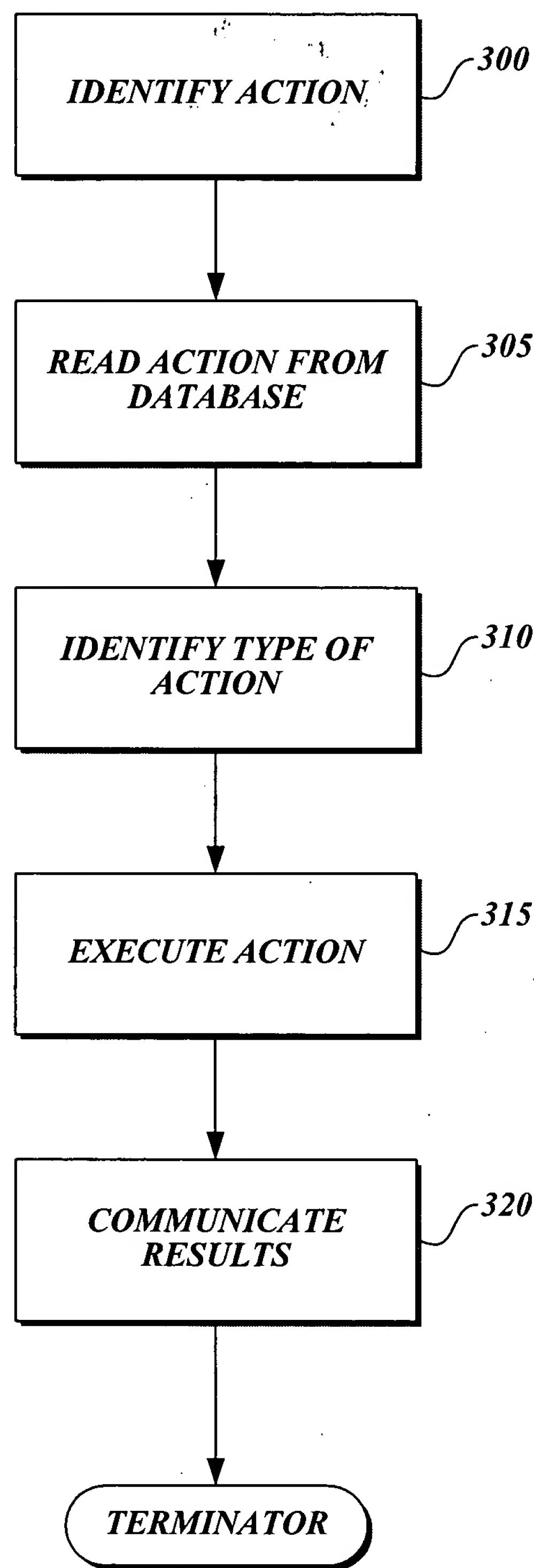


Fig. 2C.

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*Fig.3.*